

Referred by:

Call Back Date:

Call Back Time:

Information required for an energy tariff comparison

Mr/Mrs/Miss:

Surname:

First name:

Postcode:

Contact number:

e-mail:

Are you the bill payer?

Yes

No

(Please note if you are not the bill payer/decision maker we would need to speak to bill payer/decision maker to confirm permission given).

Is there a mains gas supply at the property?

Yes

No

Do you have a dual fuel plan?

Yes

No

Do you have an economy 7 meter?

Yes

No

(Does your meter have 2 readings day/night?)

Who is your current supplier?

Dual Fuel

Gas

Electricity

How do you pay your bill?

Monthly DD

Pay on receipt of bill

Prepayment

Other

What is the name of your price-plan/tariff?

How do you currently manage your account?

Online

Offline

(Managing your account online in the future could help you to make greater savings.)

For electricity what is your annual usage in kWh?

(For economy 7 we need your annual day and night usage)

kWh

kWh day

kWh night

For gas, what is your annual usage in kWh?

kWh

If usage not known need annual spend for electricity £

for gas £

(Using annual usage in kWh produces the most precise quote but using annual spend will still produce an accurate comparison)

If you were to switch how would you like to pay your bill?

Monthly DD

Pay on receipt of bill

Prepayment

(Greater savings can be made paying by Direct Debit)

For credit meter customers, be aware that you can switch if you're in debt to your current supplier but you must clear this during the switching process. If you are on a prepayment tariff, in order to switch, any debt must not exceed £500.